

Dealing with hoarders and clutter-ers is a trial. We know. Some tips from Sam Sorokin at Premium Property Managements follow. Remember that hoarding is a mental/ emotional problem.

The tenant probably knows that they have this problem.

1.First step; approach gently and get an agreement from the tenant that they have too much stuff.

2.Next: document the heck out of it...photograph, photograph, photograph...then share the picture with the tenant...this will embarrass them.

3. set the ground rules.....define what you want that will support habitability/ safety/ etc. Get agreement from tenant 4. set a deadline. (say 30 days until clean up) then say, you know, let's give you six weeks...(make yourself seem NICE and kind) 5.send a letter with all the agreements set out in order.

6.Friendly check in to see progress.

7.follow up with inspection and *another* deadline extension.

8. If no action, send the three day notice.

Sam at Premium said that he never had to send the 3 day notice and he's dealt with 6 or 7 hoarders. He also said that clutter-ers are more difficult to help. Hope this gives you some guideline to follow.